

CLIENT: **BARCHESTER HEALTHCARE**  
INDUSTRY: **HEALTHCARE**



## THE CLIENT

Barchester Healthcare Ltd is one of the largest independent care providers in the UK, running over 200 care homes and seven registered hospitals across the country. The organisation employs over 17,000 staff who care for 11,000 individuals in care homes which offer a range of services from residential and nursing care to dementia care and more. Barchester's head office is located in Finsbury Square, London. It also has offices across the UK, in locations including Berkhamsted, Oxfordshire, Milton Keynes, Wiltshire and Inverness.

## THE CHALLENGE

Barchester needed a high quality, highly organised IT partner to deliver their wireless initiative, which required structured cabling and wireless hardware installations across the estate.

## THE SOLUTION

The high quality, aesthetic nature of the buildings, combined with geographic spread and the intrusive and sensitive approach needed when on-site, required careful planning. To ensure the successful delivery of the project a great degree of organisation, quality assurance and project control was needed.

Astro Communications was engaged often to do a pre-site survey to ensure all aspects of the install were planned out and that all the requirements could be met before allocating resource to undertake the work.

Project control ensured that the people, parts and places all lined up with excellent support from the Barchester team in communicating with the sites ahead of the visits.

Multi-disciplined engineers were used to connect the networking hardware, run the cabling and install the wireless networking devices. Photographs of all locations and coverage test results were provided as part of a post install report.



SHEREEN CROOK, IT ADMIN ASSISTANT, BARCHESTER HEALTHCARE SAYS...

*"The staff at Astro Communications have shown great professionalism and have offered a friendly approach to the staff, residents and relatives at our care homes during their visits. Their patience and understanding with all requests is underrated and our relationship is greatly valued."*